



DIVISION 9 ENGINEERED-TO-ORDER WOOD CEILINGS

After Installation Maintenance (Interiors)

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9Wood ceilings are manufactured using solid wood, wood veneers and engineered wood components. Therefore, these natural wood materials should be cared for as all other architectural wood products.

The following are maintenance recommendations for 9Wood products installed in exterior applications:

1. **Cleaning:** When cleaning, vacuum panel surfaces using a non-marring, natural bristle head. Avoid hard or very short bristle cleaning heads. Aerosol furniture polishes can be used on small areas; however, do not spray directly on the surface of the acoustic membrane. Apply small amounts on a soft cloth and rub gently.
2. **Minor Finish Repair:** Minor surface scuffing or scratches can be removed by lightly rubbing the affected area with a dry, clean pad of #0000 fine steel wool. Do not over apply the finish.
3. **Do Not Power Wash:** Power washing is NOT recommended to clean wood ceilings of cobwebs and normal dust build up. Power washing can result in chiseling of wood surfaces and moisture pickup that causes “flashing” behind the finish.

Wood is a hygroscopic material, and under normal conditions all wood products contain some moisture. Wood readily exchanges this molecular moisture with water vapor in the surrounding atmosphere according to existing relative humidity. In high humidity, wood absorbs moisture and swells, and in low humidity it releases moisture and shrinks. Wood can cope with such changes if properly installed and maintained. Even in a protected environment, wood can tend to “silver-out” over time as well as pick-up end-grain moisture. It is the Buyer’s responsibility to comply by the following points:

1. **Acclimatize:** Ensure that the ceiling panels have reached equilibrium moisture content (a minimum of 72 hours) in the area where the panels are being installed.
2. **Protect:** Ensure that the specific location(s) of wood members within the ceiling field are not exposed to direct wetting from the elements, condensing humidity, exposure to direct sunlight, or temperature extremes.
3. **Wind load:** Ensure that wind load calculations have been completed for installation location demonstrating sufficient engineering for product attachment and suspension.

If you have any more questions about maintenance or upkeep after installation, please contact your 9Wood Project Manager.